



## Customer Survey Laydon Composites Ltd

Customer: \_\_\_\_\_

Date: \_\_\_\_\_

Representative: \_\_\_\_\_

Date Response Required \_\_\_\_\_

Poor	Acceptable	Good	Excellent	Exceeds requirement
1	2	3	4	5

1) Has LCL been able to fulfill all schedule requirements?

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2) How responsive has LCL been to schedule changes?

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3) How do you rate the quality of our product?

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4) How responsive has LCL been to issues at your plant(s)?

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5) Have we provided packaging that meets or exceeds the requirement?

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6) How would you rate LCL customer service?

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7) How would you rate LCL overall as a supplier?

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8) What else can we do to serve you better or provide you with a better quality part?

**When you have completed the form, please e-mail back to [alam@laydoncomp.com](mailto:alam@laydoncomp.com) or FAX to (905) 829-9701 Attn: Alan Lam - QA Manager**

**Thank you for your time.**